

*To book any of our accommodations, you must be at least 21 years of age. As verification, a copy of the Guest's driver's license is required. Local fire codes prohibit exceeding maximum occupancy and the Lodge is smoke free inside.*

**Check In/Check Out:** Time varies upon each individual event. No refunds or credits will be issued for unused portions of time in case of late arrival or early departure for any reason.

**Guest Financial Responsibility:** Guest(s) understand they are solely responsible for any property damage, accident, injury to any person(s) or loss sustained by any person, including loss of money, jewelry and other items of personal property, arising out of or in any way related to guest(s) use of the premises or the items of personal property provided by Lodge on behalf of the owner. An inventory of the Lodge is taken prior to check in and check out, guest(s) assumes all responsibility for all damages, missing items and excessive cleaning during their stay. The Lodge is not responsible for lost or stolen items. If any item is left at a Lodge it will be held by housekeeping for one week before being considered abandoned and discarded. It is the responsibility of the guest(s) to notify housekeeping of such items which will be returned at the guest(s) expense.

**Cancellations and Changes:** All deposits are considered nonrefundable. A credit will be issued for a future stay (excluding holidays and hunting season) that is good for 12 months if you cancel at least 7 days prior to check-in. Last minute cancellations and no shows will not receive this credit. No refunds and no credit will be given for hunting season or holiday cancellations. If you made your reservation less than 7 days prior to arrival, any cancellation will result in a forfeit of funds. Only the confirmed guest who made the reservation may cancel or make changes to a reservation. All changes to a reservation must be made 30 days prior to arrival.

**Pet:** Pets are not permitted in the Lodge, unless medically necessary. A letter of medical necessity will be required. An additional \$250 deposit will be required, if damages are caused by a pet, appropriate charges will be incurred by the guest(s).

**Reservation/Booking Procedures:** Deposit is due when the reservation is made to secure your dates. The remaining balance is due at time of checkout.

**Furniture:** Please place all furniture back in the arrangement in which you found it upon arrival. Do not disconnect any cables or plugs from the television as this may interfere with its working properly.

**Refunds:** The Lodge is privately owned, and there will be no refunds given for nonexistence of items, malfunction of any items/appliances, acts of God, insects, vermin, electrical/gas/water/satellite outages or inclement weather. Refunds will not be given after check-in for any reason.

**Television/WiFi:** The Lodge comes with television and complimentary WiFi. There is no password required for the WiFi. A \$25 charge will be assessed for missing television remotes.

**Fireplace/Fire pit:** The fireplace is equipped with propane gas logs, therefore firewood

and kindling is not necessary, in fact burning any paper or combustible material in this fireplace is a fire hazard and may cause irreparable damage. Guest(s) will be responsible for replacement or repair of fireplace or other damages that occur. Fireplace is to be lit only if the guest(s) are present in the Lodge. Log arrangements in fireplace are not to be tampered with, and no items are to be placed in them as it may cause damage. The fireplace pilot light will be turned off during the months of May-September. Fireplace may not be used during the hot summer months as it conflicts with air-conditioning.

The outdoor fire pit, guest(s) will be responsible for securing wood. Feel free to burn any deadfall and branches on the ground, but DO NOT cut or damage any live trees or brush or you will be charged.

**Maintenance:** Regular maintenance is performed on all of our rooms, but like any home, malfunctions may occur. Please notify the office immediately if you find a maintenance problem, it will be handled according to the urgency of the problem. No refunds or compensation will be given if these issues cannot be fixed.

**Housekeeping:** The Lodge is cleaned after every guest departure; it is the guest(s) responsibility to call us immediately if there are any problems, housekeeping or other issues upon arrival to their room. The Lodge does not provide daily maid service.

**Guest Behavior:** All guests are encouraged to enjoy themselves and have fun but we ask that you act responsibly. If any underage drinking occurs on premises it is the responsibility of guest and/or family, not the Lodge. If we see any guests taking part in reckless, dangerous, irresponsible behavior we reserve the right to ask guest to leave premises without refund for stay. Please have a safe stay with us!

**Check-out Checklist: These tasks need to be completed upon checkout**

\_\_\_\_\_ Remove all occupied bedding: may leave in room

\_\_\_\_\_ Please have all used towels/linens placed in a pile in room

\_\_\_\_\_ All garbage needs bagged and placed by front door

\_\_\_\_\_ Any outside garbage picked up and placed in garbage cans outside

\_\_\_\_\_ All furniture, chairs, appliances, dishes back in original places.

I (We) have read the above statements and agree to comply with all rules and regulations. I (We) understand that if any of above rules/regulations are not followed that I (we) may be asked to leave premises.

Customer Name (print): \_\_\_\_\_

Customer Signature: \_\_\_\_\_